

REQUEST FOR PROPOSAL NOTICE

RFP 2021-02 – Digitization and Efficiency Improvement Review **Closing December 10, 2021 @ 12:00 p.m.**

The Township of Asphodel-Norwood is seeking proposals from qualified Bidders for a review, research, and recommendation for digital solutions to assist the Township in eliminating inefficiencies and red tape for our residents, stakeholders, and development community. The digital approach will include finance, work order solutions, file management, permitting, inspections, planning applications/ approvals, and facility scheduling.

The objectives of this project are twofold:

- (1) Review current functions in detail to identify opportunities for efficiencies, and to improve and modernize business processes and service delivery; and
- (2) Make recommendations for digitization of services.

The Township's end goal is to have recommended solutions that will result in services becoming more efficient, modernized service delivery, while respecting legislative requirements and customer service excellence.

For full details, please visit www.antownship.ca/en/township-services/tenders.aspx

Questions may be submitted up to Wednesday, December 8, 2021 at 4:30 p.m.:

Candice White, CAO/Clerk/Treasurer
Township of Asphodel-Norwood
cwhite@antownship.ca