



## **Accessible Customer Service Feedback Form**

Thank you for visiting the Corporation of the Township of Asphodel-Norwood. We are committed to excellence in serving all our customers including people with disabilities. Please tell us the date, time and location of your visit:

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Was our customer service provided to you in an accessible manner?  
(please explain below)

YES                       SOMEWHAT                       NO

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Did you have any problems accessing our goods and services?

YES (please explain below)     SOMEWHAT (please explain below)     NO

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Please tell us how we could have served you better:

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Your contact information (optional):

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Thank you. All feedback, including complaints, will be handled through the Clerk's Office and customers can expect to hear back with 5 business days. This form is available in different accessible formats upon request.

Township of Asphodel-Norwood  
Telephone: 705-639-5343  
Fax: 705-639-1880  
Email: [vblakely@asphodelnorwood.com](mailto:vblakely@asphodelnorwood.com)

Personal Information contained on this form is collected pursuant to the *Municipal Freedom of Information and Protection of Privacy Act* and will be used for the purpose of responding to your request. Questions about this collection should be directed to the Clerk's Office.